

# Report on housing

*How satisfied are international students in  
Groningen?*

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De **Groninger Studentenbond**

## Foreword

The housing situation in Groningen seems to be an ongoing issue, both when it comes to quantity and quality of the rooms for students. It is a well known fact that the number of students currently studying in Groningen can not be housed by the housing supply, but what about the quality of the rooms supplied for in Groningen? To gain better insights in the quality of the current housing supply, the Housing Team of the Groningen Students' Union (Groninger Studentenbond; GSb) conducted research on satisfaction with the housing situation among international students in Groningen. In this study, we asked participants questions regarding their satisfaction with their housing in general, but also questions on additional aspects of their housing situation were asked, such as the privacy and security within their current accommodation. Besides that, we also asked participants questions on how they experience the information given by their educational institution regarding for example the housing supply.

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## 1. Introduction

In the past five years, the amount of international students at the Hanzehogeschool, University of Groningen and Hanze Summer School has grown ten times (DUO, 2016). Out of the 30.472 students in total, 5817 students in Groningen are international students (GIC, 2018). It is expected that in the academic year of 2022-2023 there will be around 2500 international exchange students and 6500 international bachelor- and master students living and studying in Groningen (Kences, 2016). International students as well as Dutch students need accommodation in Groningen. At the start of the academic year of 2016-2017 it became clear that there is a housing shortage for (international) students in Groningen. Halfway through the first semester, there were about 150 international students who did not find housing yet (Trouw, 2017). It is expected that during the current academic year (2018-2019) there is a shortage of about 500-1000 accommodations for (international) students (DvhN, 2018).

The Groninger Studentenbond (GSb) is a union for all current and future higher education students in Groningen. The Housing Team is a project group of the GSb. The Groninger Studentenbond and her Housing Team tries to represent the interests of the students in Groningen. This is why the housing team decided to conduct a research on the process of finding housing in Groningen and explore the degree of satisfaction with housing in Groningen amongst international students. This research is focused on international students only, because international students seem to have the biggest problems finding good accommodation in Groningen (DvhN, 2018). This research will provide more clarity in the amount of time international students spend on finding accommodation, the problems international students encounter while finding accommodation and the personal satisfaction about their housing situation. This research should also bring more attention to the housing problems for international students and provide possible solutions for the problems international students encounter.

The main question of this research is: *“How satisfied are international students with their housing situation in Groningen?”* Some other research questions are:

- How much time do international students spend on finding accommodation?
- How did international students find their current accommodation?
- What do international students think about the information about the housing situation given by their educational institution?
- How do personal characteristics (e.g. age, gender, ethnicity, educational institution) influence housing satisfaction?
- How do characteristics of the accommodation (e.g. square meters, rent price, facilities) influence housing satisfaction?

## 2. Hypotheses

The main hypothesis of this research is that in general, international students in Groningen are not satisfied with their housing situation and the process of finding housing in Groningen. The reason that we have chosen this hypothesis is that there are many recent examples of international students that are unable to find housing, students that are getting scammed and students that pay for overpriced housing.

We also expect the satisfaction with the information provided by educational institutions to be low. The University of Groningen and Hanze University of Applied Sciences provide students information by sending an information email after students admission for the educational institution. This email also contains information on housing in Groningen. However, the email does not emphasize the housing shortage. Also, only one housing corporation (SSH) is mentioned as an option to find housing.

It is also expected that satisfaction with housing and its characteristics is related to the type of housing (private market, housing corporations, etc.), square meters of residential area, monthly price of housing and the type of accommodation (shared or private facilities). It is expected that variables like age, gender, ethnicity and educational institution and degree do not influence personal satisfaction with housing.

Moreover, it is expected that international students who rent at SSH are more satisfied with their housing situation than students who rent from a landlord at the private market. This is expected, because SSH is the biggest housing corporation for international students in Groningen. This means that there tends to be more monitoring by the municipality on these large housing corporations than on landlords for the private market. This means that SSH most probably has more fair rental prices than the private market does.

Satisfaction with the housing market in Groningen is expected to be low. The satisfaction with the housing market is expected to be influenced by the opinion about information by (educational) institutions and the awareness of difficulties while finding housing. It is expected that variables like age, gender, ethnicity and educational institution & degree do not influence personal satisfaction with the housing market in Groningen.

## 3. Methods

### 3.1 Gathering Participants

The research was conducted on international students who attend a tertiary education institute (e.g. university, university of applied sciences, academy) in the city. Before composing the questionnaire, the Housing Team reached out to student bodies such as Grobos and the International Student Team of the Hanze, housing suppliers such as SSH and The Student Hotel, to help distributing the questionnaire among the targeted group. A number of student organisations that are internationally oriented helped spread the questionnaire by sending out emails (the full list of participating organisations may be found in appendix B), which contained the link to the online questionnaire, to their members and customers. In the promotion email, a clear statement that participation in the questionnaire is anonymous and that GSb is not affiliated with SSH and housing corporations. Additionally, five bol.com gift cards that are worth €20 each were given away to randomly chosen participants to motivate an active participation, which were provided by SSH. However, the entire research was conducted entirely independent from SSH, housing corporations and the private market. The Housing Team promoted the survey on the Facebook page of de Groninger Studentenbond by sponsoring the post among users within the region. The questionnaire was open for participation from 18 March 2018 to 11 April 2018.

### 3.2 Sample Participants

Having collected all the responses, we started out with a sample of 470 respondents in total. To be able to draw rightful and reliable conclusions, the researchers decided that responses of participants that did not finish the questionnaire should be eliminated from the sample. Besides that, responses of participants that were not international students were also eliminated. We also decided that we would like to only take the answers of participants below the age of 30 into account, as we want to target students only and some participants filled in unlogical ages (for example: 9999) After these eliminations, the sample consisted of 355 respondents.

Of these respondents, 68,1 percent said to be female (31,6 percent said to be male). The respondents had an average age of 21,62 (SD = 2,77, Min = 18, Max = 29). Besides that, 80,6 percent studied at the University of Groningen, 4,4 percent at University College Groningen and 14,2 percent at the Hanze University of Applied Sciences. The largest proportion of respondents originally came from Europe (65 percent). Most respondents were in their bachelor's while responding to the questionnaire (63,7 percent). 28,8 percent of the sample was an exchange student.

### 3.3 Measurements

In order to measure satisfaction, we used questions with 7 options on a scale from 1 (extremely satisfied) until 7 (extremely dissatisfied). In order to check what housing satisfaction depends on, we asked questions about possible factors that could influence satisfaction, like rental price and square meters of residence. We also included open questions where respondents could give their own

opinion and suggestions about their housing situation. The full list of questions included in the questionnaire can be found in Appendix C.

## 4. Results

### *4.1 Time spent finding accommodation*

The largest part of the sample rented at SSH housing (79.8 percent, 308 respondents). The other respondents rented from the private market (16.3 percent, 63 respondents), from Lefier (1.3 percent), from another housing corporation (1.3 percent) and from the Student Hotel or other (1.3 percent). Since only SSH contains quite a large sample on its own, this report will only discuss results from the entire sample and from respondents renting from SSH housing and from the private market. However, we will be careful in drawing conclusions from the samples, especially the sample of private market renters, as the number of participants is quite small.

Results from our study show that 75.3 percent of all participants took no more than two months to find their accommodation. When we look specifically at students renting from SSH, we see that 81.2 percent of students renting here took no more than two months to find their accommodation. Looking at the private market, we see that most renters took between one and four months (81.3 percent) to find their accommodation.

### *4.2 How was accommodation found*

Of all participants, 57.7 percent found their accommodation with help of the UG and 6.2 percent found their accommodation with help of the Hanze UAS. Also, quite a lot of students have found their accommodation on the internet, on Facebook (21.2 percent) or with the help of friends or family (eight percent).

When we split our file into renters from the SSH, the private market and others, we see that most renters from the SSH have found their accommodation with the help of the UG or Hanze UAS (72.4 and 7.8 percent respectively, a total percentage of 80.2 percent), whereas only a very small percentage of renters from the private market have found the accommodation with the help of the UG or Hanze UAS (1.6 percent and none respectively). We see that most renters from the private market have found their accommodation on the internet or on Facebook (67.2 percent).

When asked whether students would still have chosen to study in Groningen if they knew about the housing shortage in Groningen, 72,9 percent of the participants say they would definitely or probably still have chosen to study in Groningen. Moreover, 10,8 percent of the participants stated that they would probably or definitely not have chosen to study in Groningen if they would have known about this problem.

### 4.3 Satisfaction with current accommodation

The satisfaction of international students with their current accommodation seems to be independent of personal factors, like age, gender and the origin of the student. Satisfaction with current accommodation is also independent of the educational institution of the student. This means that their satisfaction does not depend on whether a student studies at the University of Groningen, Hanzehogeschool or another educational institution. However, it seems that the amount of money participants pay for their rent is significantly related to how satisfied they are with their housing situation ( $r = -0.108$ , significant with 0.05 significance level). As our variable to measure satisfaction had 'extremely satisfied' as its lowest value, and 'extremely dissatisfied' as its highest value, and our variable to measure how much participants paid for their rooms went from the low to high (100-200 euros up until 800 euros or higher), this means that paying a high rental price means that a large amount of money on rent is related to being more satisfied with the own housing situation. When looking at frequencies, we see that 33.9 percent of all respondents are dissatisfied with their overall housing situation. 4.5 percent is neither satisfied nor dissatisfied, the rest is satisfied. When splitting the file into different kinds of housing situations, we see that 36.7 percent of SSH housing renters are dissatisfied with their housing, and 5.3 percent is neither satisfied nor dissatisfied. When we look at renters from the private market, we see that 21.6 percent was dissatisfied: the rest was satisfied. Other aspects of the accommodation like square meters do not seem to influence housing satisfaction significantly.

Our analysis shows that the amount of people students share their facilities (e.g. kitchen, toilet, bathroom) with, influences housing satisfaction positively. As expected, perceived safety influences housing satisfaction positively as well.

### 4.4 Privacy, security and quality/maintenance

Overall, most participants were satisfied with the amount of privacy they have in their residence. 54,9 percent of all participants responded to the question *"Do you believe you have the privacy you need at your residence?"* with a "yes" or "yes, the privacy in my residence is excellent". 23,1 percent was neutral, and 22 answered this question with a "no" or "absolutely not". When splitting the group of participants into renters at the SSH and renters from the private market, we see the following results (see Appendix A; graphs 1 and 2 respectively; scale: 1 = "absolutely not", 3 = "neutral", 5 = "yes, the privacy at my residence is excellent"). These graphs show that, of renters at the SSH, 53 percent answered the aforementioned question with "yes" or "yes, the privacy in my residence is excellent", 23,5 percent was neutral in this regard and 23,1 percent answered the question with a "no" or "absolutely not". Looking closer at the graph of responses of renters from the private market, we see that 61,1 percent answered the question regarding privacy with a "yes" or "yes, the privacy in my residence is excellent", 25,4 percent was neutral in this regard and 13,6 percent answered the question with a "no" or "absolutely not".

Regarding how safe (secure) participants feel in their residence, participants seem to feel quite safe. Overall, 62,9 percent stated that they felt "safe" or "very safe", 17,5 percent were neutral in this regard, and 19,8 percent of the participants feel "unsafe" or "very unsafe" (while answering the

question “*How safe (secure) do you feel staying at your residence?*”). When we look a little closer at participants renting from SSH and the private market, the following results are found (see Appendix A; graphs 3 and 4 respectively; scale: 1 = “very unsafe”, 3 = neutral, 5 = very safe). Of participants renting at SSH housing, 60,2 percent state they feel either “safe” or “very safe” in their residence. 17,1 percent are neutral regarding the aforementioned question, and 60,2 percent feel “safe” or “very safe”. Of participants renting from the private market, 71,2 percent answer the question about how safe they feel with “safe” or “very safe”. 20,3 percent of the participants state they feel neutral regarding this question, and 8,5 percent answered the question with either “safe” or “unsafe”.

When we take a look at the quality/maintenance of residences, which participants graded by answering the question: “*How satisfied are you with the quality/maintenance of your facilities?*” (scale: 1 = very satisfied, 3 = neutral, 5 = very dissatisfied), we see that overall, there seem to be more participants that were “dissatisfied” or “very dissatisfied” (43,3 percent) than there were participants that were “satisfied” or “very satisfied” (31,7 percent), which is quite surprising. Splitting the data into groups of different kinds of housing (see Appendix A; graphs 5 and 6 respectively), we see that for renters at SSH housing, 29,2 percent were “very satisfied” or “satisfied”, and 45,4 percent were “dissatisfied” or “very dissatisfied”. For renters from the private market, we see that the results are actually the other way around: 41,5 percent say they are “satisfied” or “very satisfied” and 30,1 are “dissatisfied” or “very dissatisfied”.

#### *4.5 Suggestions by international students*

When asked if students think that the rental price of their accommodation is fair, most of the respondents tell us that they think their rental price is too high because of the state of their house. Most accommodations are old and have a lack of renovations and maintenance. Also, students feel like house-owners are taking advantage of international students. One respondent said: “*Because of the housing shortage, there was no time to pick an accommodation with an optimum price*”. Also, international students often have to pay a lot for ‘service fees’ or ‘utilities’, which can include a fee for gas, water and electricity, but also for maintenance of the building. However, many students that pay these fees have troubles reaching their house-owner if something in their house needs to be fixed and most accommodations are poorly maintained.

Some other aspects that international students would like to see improved in their house are cleanliness, internet connection, isolation of windows, security and quality of facilities like kitchens and bathrooms. Many students suggested to improve security of their house by improving (malfunctioning) locks of main doors. Also, fire escapes should be able to lock from the inside, so no one can come in from the outside. When asked if students would stay at their current residence for another year if this was possible, most students responded that they would if the rental price was lowered considerably.

When asked how well international students understand their rental contract, 11% of the respondents answer that they don’t understand their rental contract at all or not enough. Many students say that the reason for their difficulties understanding their rental contract is that the rental contract is written in Dutch. Frequently, landlords refused to translate the rental contract to English. One affair that was mentioned as unclear a lot were the conditions under which the contract

can be terminated. Many students are stuck with their rental contract for a minimum amount of months. Also, many contracts did not state clearly which part of the rental price was for service costs, or which costs were included in the service fee.

We also asked participants how helpful they found the e-mails containing practical information on the housing situation they received from the UG or Hanze UAS. Of all participants, 44.1 percent found the information in these emails useful, as opposed to 55.9 percent who were neutral about this information or did not find it helpful at all. Participants also gave suggestions on how to improve the e-mails the educational institutions send to their students. One participant suggested to provide “more details and a more realistic view on how difficult it is to find housing, maybe even some tips and tricks, including experience sharing from other students”. Another participant suggested that the email could suggest some trustworthy agencies that could help the students, instead of just SSH. Some students mentioned that their educational institution made it seem like SSH was the only housing corporation for international students. One participant noted that it might be useful to write the instructions on how to find housing more clearly and to include timelines of for example when to start searching for housing. Furthermore, one participant stated that the e-mails may be more practical when they also: “inform students about their legal rights and provide them with contact information on who to contact in case of predatory landlords/real estate agents” Another participant informed us that the “actual scarcity of accommodation options should be more realistically depicted”. Also, students suggest to improve information that is provided by their educational institution.

Although 44% of the respondents thought that the information emails from their educational institution were helpful, there were still a lot of suggestions on how to improve the information. For example, many respondents suggested that the educational institutions could give more information about different trustworthy housing corporations, instead of just SSH. Some respondents mentioned that their educational institution made it seem like SSH was the only option to find housing for international students. It is also suggested by respondents that the educational institutions could provide the students with information about the legal rights and obligations of a tenant in the Netherlands and information about who they can contact in case of violated rights. Also, many respondents mentioned that it should be stressed more that international students should plan ahead for finding housing, by starting to search as early as possible.

## 5. Discussion

For this research, a questionnaire was spread amongst international students to find out how satisfied international students are with the housing market in Groningen and their current housing situation. The questionnaire was spread amongst 386 respondents, which is a representative sample for the population of international students. The results were analysed and compared to our hypothesis.

When splitting the file into different kinds of housing situations, we see that renters from SSH, the biggest international student housing corporation in Groningen, tend to be a little more dissatisfied with their accommodations than international students who rent from a landlord at the private market. However, it was expected that students who rent at SSH are more satisfied with their housing situation than students who rent on the private market. This was expected because SSH is a large housing corporation that is responsible for the maintenance of the building, dealing with complaints and ensuring a good housing situation. Also, there tends to be more monitoring by the municipality on these large housing corporations than on landlords for the private market. However, these advantages do not seem to impact the housing satisfaction of international students. It also implies that SSH should take more effort to improve the housing situation of international students if they want the satisfaction of their renters to increase.

Housing satisfaction seems to be positively dependent on monthly rental price, which means that students who pay more for their accommodation, tend to be more satisfied with their house. It was expected that a higher rental price influences housing satisfaction positively, because accommodations with a higher price often have better facilities or a higher amount of square meters because of the Dutch regulations on rental price (Rijksoverheid, 2018). On the other hand, one could also say that a high rental price might influence housing satisfaction negatively, since 73% of students in Groningen pays too much rent for their accommodation (LSVb, 2018). These unfair rental prices might lead to dissatisfaction. However, for international students in Groningen, this seems not to be true. Most probably the advantages of an accommodation of higher quality with a higher rental price overrules the disadvantage of paying a lot of rent.

Another outcome of the research is that the amount of people students share their facilities (e.g. kitchen, toilet, bathroom) with, influences housing satisfaction positively. This means that if the amount of people that students share their facilities with is higher, students tend to be more satisfied with their accommodation. The reason for this might be that students who live together with other students have more social contact with their roommates, which might influence the housing experience positively.

When taking a look at the amount of time that international students spend to find housing, it seems that nearly one in four international students have not found housing within two months, which is quite a lot. We also expected that many international students need a lot of time to find housing in Groningen, because of the housing shortage. Also, renters from the private market generally take longer to find their accommodation than renters from SSH. This could be because most international students try to find housing through SSH first, because this is recommended by the educational

institutions. If international students don't succeed to find housing through SSH, they might try to look for housing on the private market afterwards. However, it might be difficult to find housing on the private market for international students, since many residents of student houses are allowed to pick a new housemate. Those residents are mainly Dutch and they often prefer to have Dutch roommates, as can be read in many advertisements for rooms on Facebook and websites for student housing.

Our results showed that more than half of the international students do not find the information emails by educational institutions helpful. Results also showed some useful remarks that respondents made in regard to these emails, and some tips were given on how to improve the content of these emails. Tips that were mentioned were for example providing more tips and tricks on how to find housing, including timelines in the emails on when to start looking for housing, naming other trustworthy agencies beside SSH, and informing students about their legal rights or let them know where to find more information about it. These suggestions could be very useful to educational institutions, as these results may give them insights into the thoughts and needs of their students regarding the informational emails on students' housing.

An advice for follow-up research, is to focus on students who rent at different housing corporations than SSH. Our sample consisted mainly of students who rent at SSH or the private market, which means that we cannot draw valid conclusions about housing satisfaction of students who rent at other housing corporations/institutions (e.g. Student Hotel or Lefier). It might be interesting to make a comparison between different corporations for student housing, to see if housing corporations can learn from each other to improve the housing situation for international students.

## 6. Conclusion

In this research, an answer was found to the question *“How satisfied are international students with their housing situation in Groningen?”* To find an answer to this question, a questionnaire was spread amongst 470 international students in Groningen. This questionnaire consisted of both qualitative and quantitative questions about the housing situation of international students.

From the results it seemed that circa one third of all respondents are dissatisfied with their overall housing situation. The research also showed that renters from the private market are a little more satisfied with their housing situation than renters from SSH.

Housing satisfaction seems to be positively dependent on the rental price, the amount of residents that students have to share their facilities with and the perceived safety of the student. Other factors did not seem to influence housing satisfaction significantly.

The research also showed that nearly one in four participants took more than two months to find housing in Groningen. Most participants have found their accommodation with the help of their educational institution. Also, quite a lot of renters have found their accommodation on the internet or on Facebook or with the help of friends or family.

The research also gave insights in the helpfulness of the information provided by the educational institutions in Groningen. More than half of all respondents found the information in the informational emails not useful. Respondents suggested to improve the supplied information by giving a more realistic view of how hard it is to find housing in Groningen. Respondents also suggested to give tips and tricks on how to find housing, to recommend more housing corporations than just SSH and to provide information on the legal rights and obligations of a renter in the Netherlands.

Altogether, a lot of factors about housing for international students in Groningen could be improved. First of all, information provided by educational institutions should be improved and elaborated. Secondly, housing corporations and landlords should make rental contracts for international students more understandable. It might be difficult for international students to translate the entire rental contract and it is unfair to make students sign a contract that they cannot fully understand. Also, housing corporations and landlords should better their residences by improving maintenance, security and renovation. Lastly, to make sure that all international students find proper housing in a shorter time frame, more student accommodations should be built. The city of Groningen is already working hard on building new student houses. However, some of these accommodations will not be finished before 2020. If the amount of international students keeps on growing, another 1500 accommodations will be needed after 2020 (DvhN, 2018).

## 7. Literature

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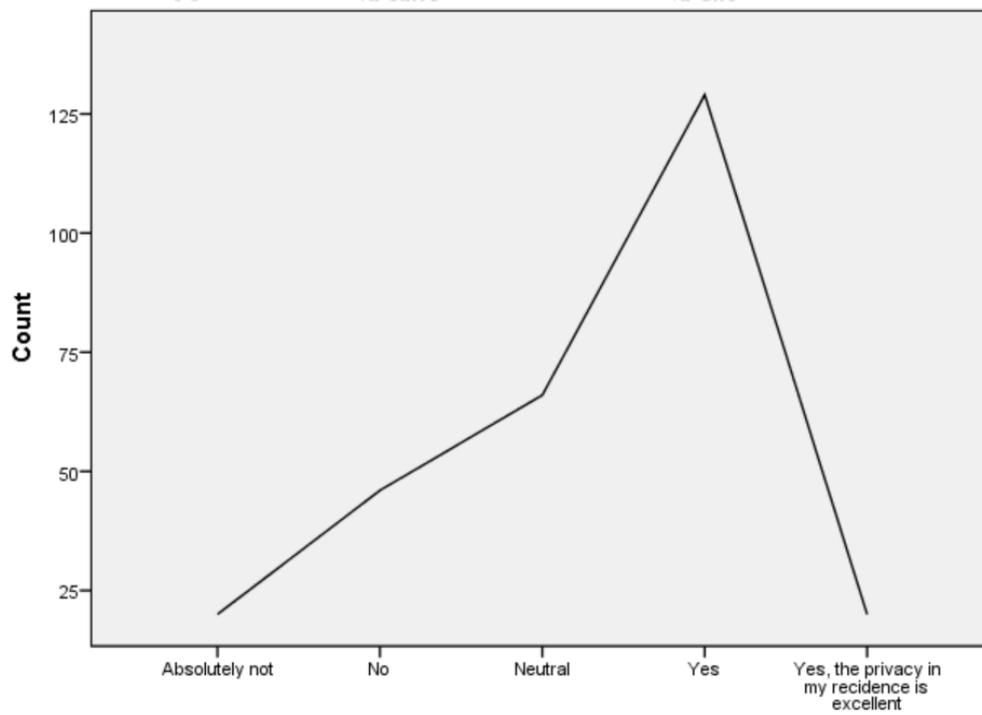
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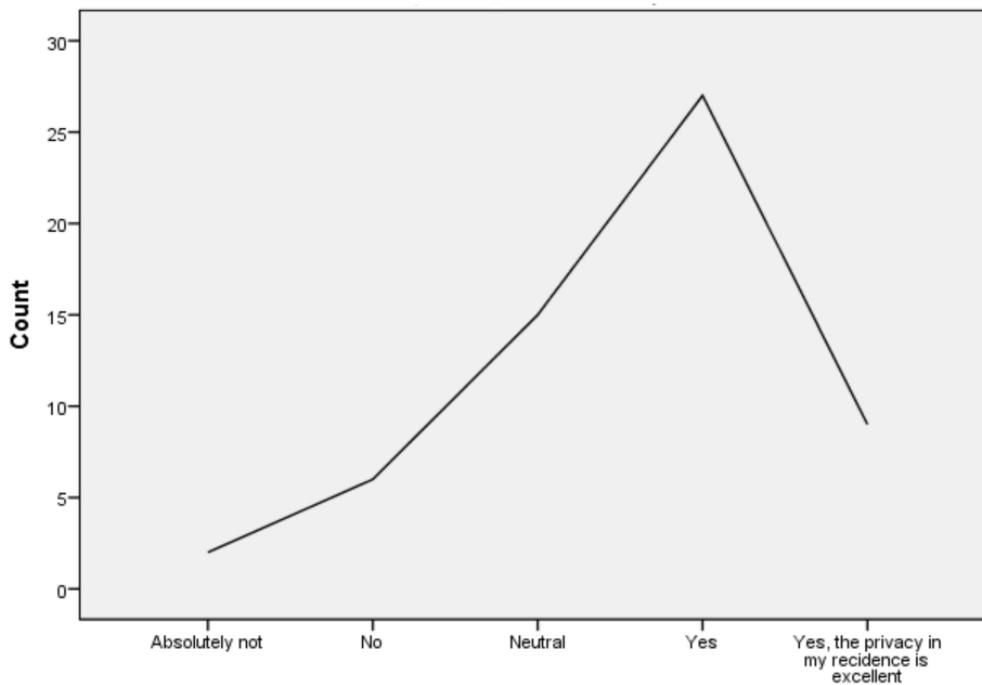
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## Appendices

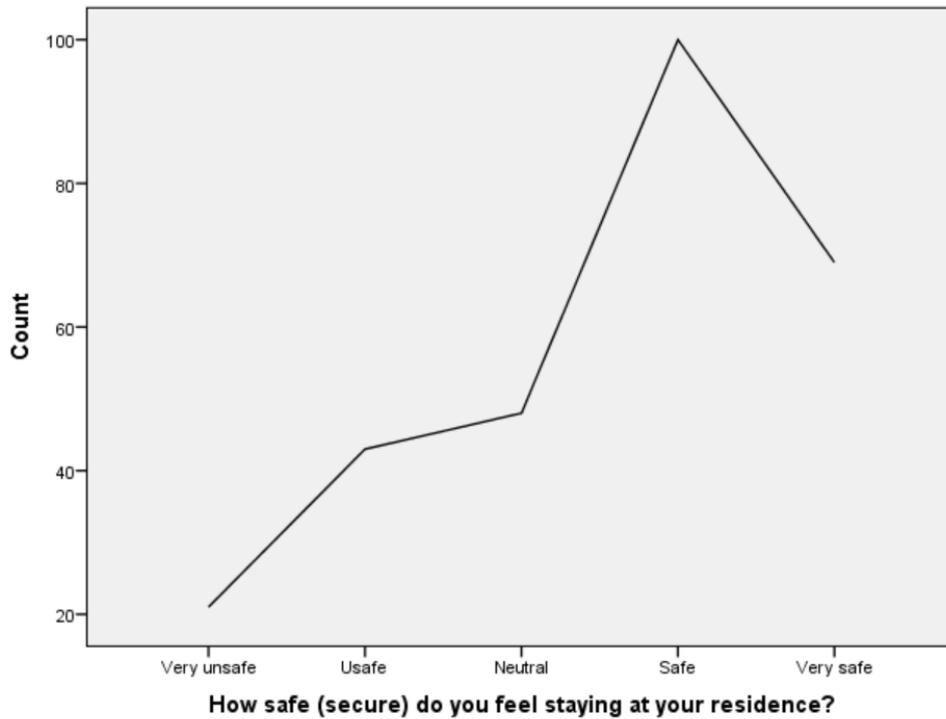
### Appendix A: graphs



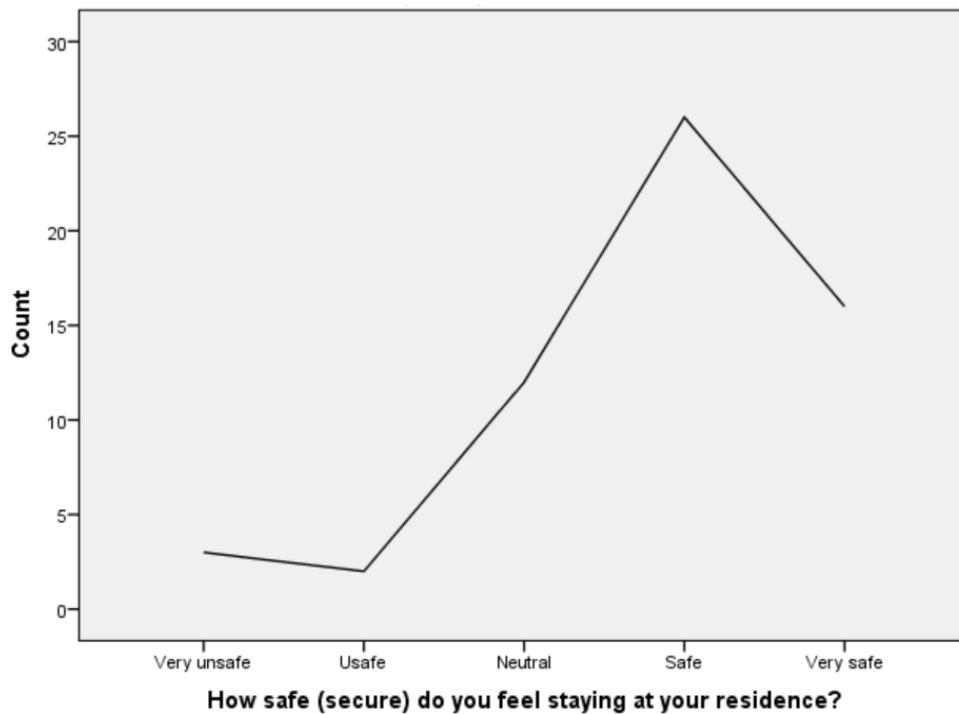
Graph 1: Do you have the privacy needed; SSH housing.



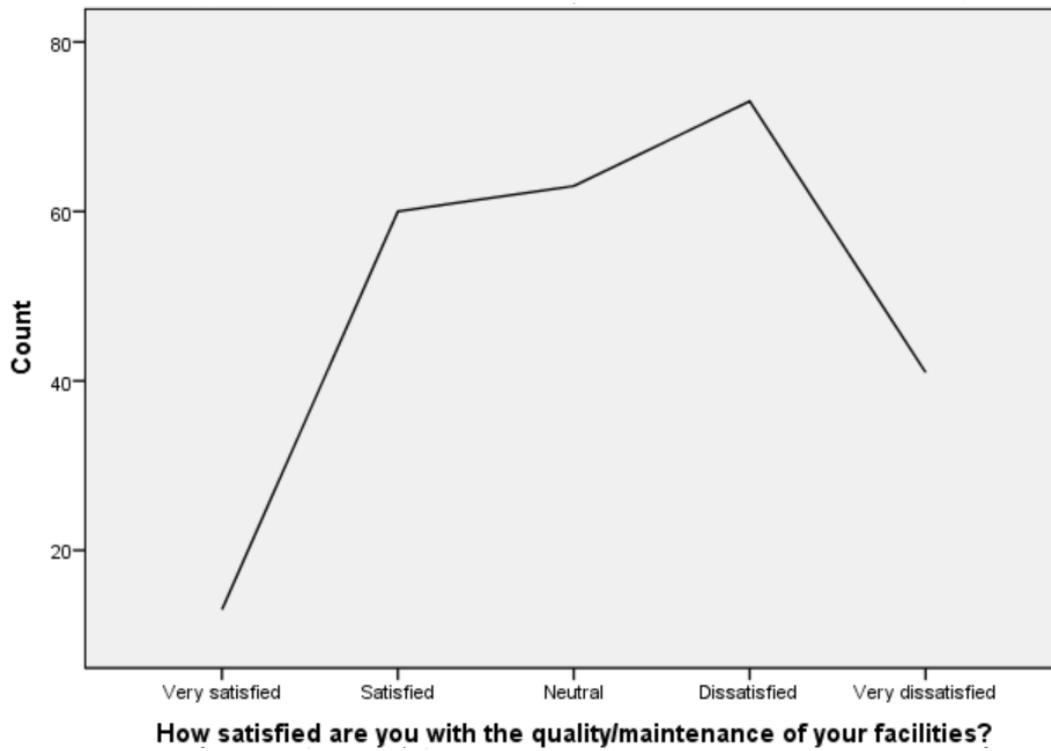
Graph 2: Do you have the privacy needed; private market.



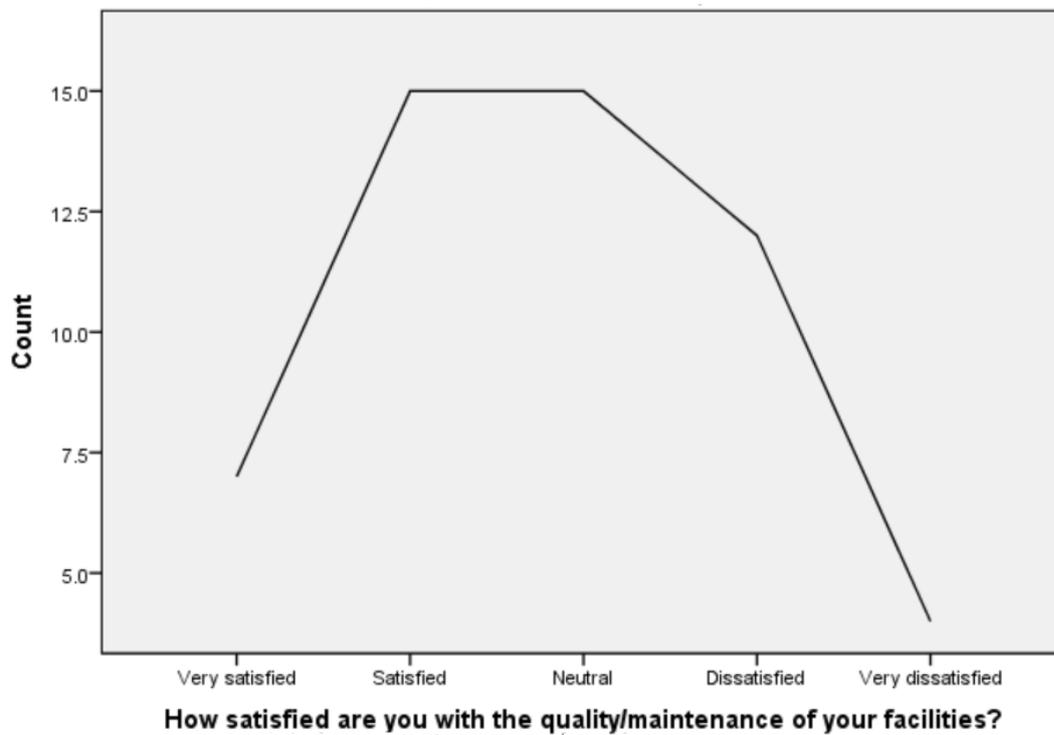
Graph 3: How secure do you feel; SSH housing.



Graph 4: How secure do you feel; private market.



Graph 5: Satisfaction with quality/maintenance of facilities; SSH housing.



Graph 6: Satisfaction with quality maintenance of facilities; private market.

## Appendix B: list of organizations

List of student organizations that helped spread the questionnaire:

SiB

IWCN

Grobos

AIESEC

AECEE

Nexus Groningen

Clio Groningen

SSH

International Student Team Hanze University of Applied Sciences

## Appendix C: Housing Survey

### Housing Survey

#### Start of Block: Introduction

Q97 Thank you for choosing to participate in the GSb Housing Survey! It will take you around 5-10 minutes only.

All results will be collected anonymously So, feel free to express your opinions and to give suggestions about your current housing in Groningen.

This survey is conducted by GSb (Groninger Studentenbond), an independent student organization not associated with any university, housing corporation, or others. You will also have a chance to win one of five **€20 bol.com gift cards!** Read the instruction at the end of the questionnaire to enter the giveaway.

---

Q96 Are you an international student?

- Yes (1)
- No, I am a Dutch student (2)

#### End of Block: Introduction

---

#### Start of Block: Please exit

*Display This Question:*

*If Are you an international student? = No, I am a Dutch student*

Q98 Thank you for your time to fill out the question. This survey is intended for only international students. We hope to see you again in our next survey! Please exit this page.

## Start of Block: General questions

Q99 The following questions are on your personal details.

---

Q1 What is your gender?

- Female (1)
  - Male (2)
  - Other (3)
  - I prefer not to answer this question (4)
- 

Q2 What is your age?

- My age (in years) is: (1) \_\_\_\_\_
- 

Q3 What continent are you from?

- Europe (1)
  - Asia (2)
  - Africa (3)
  - Oceania (4)
  - North America (5)
  - Central America (6)
  - South America (7)
-

Q4 Which educational institution are you studying at?

- RuG (1)
- RuG- University College Groningen (2)
- Hanzehogeschool (3)
- Other, namely: (4) \_\_\_\_\_
- 

Q5 Which degree are you studying?

- Bachelor's (1)
- Master's (2)
- PhD/postdoc (3)
- Other, namely: (4) \_\_\_\_\_
- 

Q7 Are you an exchange student?

- Yes (1)
- No (2)
- 

Q6 How long have you been studying in Groningen?

- I just started (less than a year) (1)
- I have studied here for :(years) (2) \_\_\_\_\_

**End of Block: General questions**

---

**Start of Block: General housing questions**

Q100 The following questions are general questions on (your) housing.

---

Q1 What kind of housing are you currently living in?

- SSH housing (1)
  - Lefier Housing (2)
  - Nijestee housing (3)
  - Housing by another housing corporation, namely (4)  
\_\_\_\_\_
  - Housing from the private market (with a private landlord) (5)
  - The Student Hotel (6)
  - Other, namely (7) \_\_\_\_\_
- 

Q2 What is the type of your accommodation? *Facilities= Kitchen, toilet, shower, laundry room, common rooms (Dining room, drawing room).*

- Shared bedroom and facilities (1)
  - Private room and ALL facilities are shared (2)
  - Private room and one or more facilities are shared (3)
  - Private room and private facilities (4)
- 

Q3 How many square meters is your accommodation?

- 5-10 (1)
  - 10-15 (2)
  - 15-25 (3)
  - 25-40 (4)
  - 40 or more (5)
-

Q4 How much is the monthly rent of your room/apartment/studio? (excluding service costs like water, electricity, gas, internet, etc.)

- €100 - €200 (1)
  - €200 - €300 (2)
  - €300 - €400 (3)
  - €400 - €500 (4)
  - €500 - €600 (5)
  - €600 - €700 (6)
  - €700 - €800 (7)
  - €800 or higher (8)
- 

Q5 With how many people do you share your facilities? *Facilities= Kitchen, toilet, shower, laundry room, common rooms (Dining room, drawing room).*

- (0) None (1)
  - (1-5) One to five (2)
  - (6-10) Six to ten (3)
  - (>10) More than ten (4)
- 

*Display This Question:*

*If With how many people do you share your facilities? Facilities= Kitchen, toilet, shower, laundry r... != (0) None*



Q6

Who do you share your residence (room and facilities) with?  
*you can select more than one answer*

- International students (1)
  - Exchange students (2)
  - Dutch students (3)
  - International non-students (4)
  - Dutch non-students (5)
- 

Q7 How much time did you spend searching for an accommodation?

- Less than 1 month (1)
  - 1-2 months (2)
  - 2-4 months (3)
  - 4-6 months (4)
  - 6 months or more (5)
- 

Q8 How did you find your current accommodation?

- RuG (1)
- Hanzehogeschool Groningen (2)
- Facebook (3)
- Friends (4)
- Family (5)
- Real estate \ Agencies (6)
- Internet (Online agencies, Kamernet, etc.) (7)
- Others, namely: (8) \_\_\_\_\_

---

Q8 The educational institutions send a couple of emails with practical information to new students. How helpful is the **housing information** in those emails you have received?

- Very helpful (1)
- Helpful (2)
- Neutral (3)
- Not helpful (4)
- Absolutely not Helpful (5)
- I do not remember receiving those emails (6)

---

*Display This Question:*

*If The educational institutions send a couple of emails with practical information to new students.... != I do not remember receiving those emails*

Q9 Did reading this email from your educational institution make you aware of how difficult it is to find an accommodation in Groningen?

- I was very aware (1)
- I was moderately aware (2)
- I was slightly aware (3)
- I was not aware (4)
- I was absolutely not aware (5)

---

*Display This Question:*

*If The educational institutions send a couple of emails with practical information to new students.... != I do not remember receiving those emails*

Q10 Do you have any suggestions for improvement of the housing information given in the university emails?

*optional*

---

Q11 Would you still have chosen to study in Groningen if you knew about the housing shortage in Groningen?

- I would definitely still have chosen to study in Groningen (1)
  - I would probably still have chosen to study in Groningen (2)
  - I would may have chosen to study in Groningen (3)
  - I would probably not have chosen to study in Groningen (4)
  - I would definitely not have chosen to study in Groningen (5)
  - I don't think it is difficult to find an accomodation (6)
- 

Q12 Is the accommodation you are currently residing in your first choice of residence?

- Yes (1)
  - SSH (2)
  - Private market (with a private landlord) (3)
  - Other Housing corporation: namely (4)
- \_\_\_\_\_
-

Q14 Do you think that the price of your accommodation is fair?

*If you select Maybe or No, we would appreciate to know the reason why.*

*You may choose several options.*

- Yes (1)
  - Maybe, but.... (2) \_\_\_\_\_
  - It is too far away from places I visit regularly (university, markets, etc.) (3)
  - It is too small (4)
  - It is too old (5)
  - Poor maintenance (6)
  - Other reason: (7) \_\_\_\_\_
- 

Q15 In what aspect(s) do you think your accomodation needs improvement?

*You can select several options*

- Size (1)
  - Noise isolation (2)
  - Heating (3)
  - Price (4)
  - Lighting (5)
  - Others, namely: (6) \_\_\_\_\_
- 

**Display This Question:**

*If What is the type of your accommodation? Facilities= Kitchen, toilet, shower, laundry room, comm... != Private room and private facilities*

Q16 How satisfied are you with the quality/maintenance of your facilities? Facilities= Kitchen, toilet, shower, laundry room, common rooms (Dining room, drawing room).

- Very satisfied (1)
- Satisfied (2)
- Neutral (3)
- Dissatisfied (4)
- Very dissatisfied (5)

---

*Display This Question:*

*If How satisfied are you with the quality/maintenance of your facilities? Facilities= Kitchen, toile... != Very satisfied*

*And What is the type of your accommodation? Facilities= Kitchen, toilet, shower, laundry room, comm... != Private room and private facilities*

Q17 In what aspect(s) do you think the quality and/or maintenance of your facilities need improvement? Facilities= Kitchen, toilet, shower, laundry room, common rooms (Dining room, drawing room).

*You may select more than one option.*

- More cleaning - improved sanitation (1)
- Repair malfunctioning - operability (2)
- Renovate decrepit/old facilities (3)
- Others, namely: (4) \_\_\_\_\_

Q18 How safe (secure) do you feel staying at your residence?

- Very unsafe (1)
  - Unsafe (2)
  - Neutral (3)
  - Safe (4)
  - Very safe (5)
- 

*Display This Question:*

*If How safe (secure) do you feel staying at your residence? != Very safe*

Q19 How do you feel the security of your residence could be improved?

- installing CCTVs (1)
  - thicker and/or heavier doors (2)
  - thicker window glass (3)
  - stronger locks (4)
  - larger spatial separation between personal spaces (rooms) (5)
  - Other(s): (6) \_\_\_\_\_
- 

Q20 Do you believe you have the privacy you need at your residence?

- Absolutely not (1)
  - No (2)
  - Neutral (3)
  - Yes (4)
  - Yes, the privacy in my residence is excellent (5)
-

Display This Question:

*If Do you believe you have the privacy you need at your residence? = Absolutely not*

*Or Do you believe you have the privacy you need at your residence? = No*

*Or Do you believe you have the privacy you need at your residence? = Neutral*

Q21 Through what improvement(s) do you believe you could get more privacy in your residence in the facilities?

- Improved sound isolation (1)
  - Share facilities in a closer distance (2)
  - Better curtains (3)
  - More privacy in shower facilities (4)
  - larger spatial separation between personal spaces (rooms) (5)
  - Other(s): (6) \_\_\_\_\_
- 

Q22 Have you ever got a general (to all the residents) or personal warning from your landlord/facility manager (by email, mail, call or personally)?

In this context: *Warning= A complaint about being too loud, dirty, or not following the house rules.*

*You might select several options*

- No (1)
  - Yes, once (2)
  - Yes, twice (3)
  - Yes, several times (5)
  - Yes, once (4)
  - Yes, twice (6)
  - Yes, several times (7)
-

*Display This Question:*

*If Have you ever got a general (to all the residents) or personal warning from your landlord/facilit... != No*

Q23 What was the reason of the warning (s)?

---

Q24 How do(would) you feel about living in a residence with a mix of students studying for different degrees (e.g. bachelor, master, PhD), regardless of your actual situation?

- I am absolutely against this (1)
- I am against this (2)
- I am neutral (3)
- I am open to this (4)
- I am very open to this (5)

*Display This Question:*

*If Are you an exchange student? = No*

Q25 How do you feel about living in a residence with exchange students?

- I am absolutely against this (1)
- I am against this (2)
- I am neutral (3)
- I am open to this (4)
- I am very open to this (5)

Q26 How do(would) you feel about living in a residence with Dutch students?

- I am absolutely against this (1)
  - I am against this (2)
  - I am neutral in this regard (3)
  - I am open to this (4)
  - I am very open to this (5)
- 

Q27 How well do you understand your rental contract (rights, policies, terms and conditions) with your housing supplier?

- I understand it perfectly (1)
  - I understand it moderately (2)
  - Neutral (3)
  - I do not understand it much (4)
  - I do not understand it at all (5)
- 

*Display This Question:*

*If How well do you understand your rental contract (rights, policies, terms and conditions) with you... != I understand it perfectly*

Q28 If there are things that you do not understand in your contract, please elaborate on what you would like to see differently (in approximately two sentences).

*Optional*

---

Q29 Overall, how satisfied are you with your residence?

- Extremely satisfied (1)
- Moderately satisfied (2)
- Slightly satisfied (3)
- Neither satisfied nor dissatisfied (4)
- Slightly dissatisfied (5)
- Moderately dissatisfied (6)
- Extremely dissatisfied (7)

End of Block: General housing questions

---

Start of Block: SSH and the Student Hotel

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q101 The following questions are SSH specific questions.

---

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q1 Do you have a prior experience (before your current accomodation) with SSH?

- Yes, in a different city (1)
  - Yes, in Groningen (2)
  - No (3)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q2 Which SSH residence are you staying at?

- Upsilon (1)
  - Frascati (2)
  - Winschoterdiep (3)
  - Bisschop Nierman Centrum (4)
  - Martinihouse (5)
  - Moesstraat 16 (6)
  - Blekerslaan (7)
  - Hoendiep (8)
  - Hofstede de Grootkade (9)
  - Albertine Agnesplein (10)
  - Moesstraat 8 (11)
  - Planetenlaan (12)
  - Kornoeljestraat (13)
  - Melkweg/Kraneweg (14)
  - Van Swietenlaan (15)
  - Stadswerf (16)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q3 Are the facilities of your residence as expected (from the description and pictures on the SSH website)?

- Yes (31)
  - Yes, with a minor variation(s) (32)
  - No, it is better than I expected (33)
  - No, it is worse than I expected (34)
- 

*Display This Question:*

*If Are the facilities of your residence as expected (from the description and pictures on the SSH website) = No, it is worse than I expected*

Q4 You have selected that your residence is worse than expected, please describe how it is different from your expectations

---

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q6 What is your main way(s) of communicating with SSH?

- Email (1)
  - Phone call (2)
  - Through Resident Assistant (3)
  - Through caretaker (4)
  - Through housing officer (5)
  - Office visit (appointment) (6)
-

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q7 If you have complaints about your house (for example: noise, leakage, etc.), is it easy to reach your housing corporation?

- not easy at all (1)
- not easy (2)
- neither easy nor hard (3)
- quite easy (4)
- very easy (5)

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q106 After sending or expressing a complaint, how is the time of response?

- Very fast (1)
  - Fast (2)
  - Normal (3)
  - Slow (4)
  - Extremely slow (5)
  - I don't know (6)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q8 How would you prefer to communicate with SSH when you have questions or complaints? *Please drag the options below into a list, with on top the most preferred option and on the bottom the least preferred option.*

- \_\_\_\_\_ Email (1)
  - \_\_\_\_\_ Phone call (2)
  - \_\_\_\_\_ Through Resident Assistant (3)
  - \_\_\_\_\_ Through care taker (4)
  - \_\_\_\_\_ Through housing officer (5)
  - \_\_\_\_\_ Office visit by appointment (6)
  - \_\_\_\_\_ Office visit during set visiting hours (7)
  - \_\_\_\_\_ Facebook (8)
  - \_\_\_\_\_ WhatsApp (9)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q9 How satisfied are you with the repairing service?

- Extremely satisfied (1)
  - Somewhat satisfied (2)
  - Neither satisfied nor dissatisfied (3)
  - Somewhat dissatisfied (4)
  - Extremely dissatisfied (5)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q10 In what area(s) can the repairing service be improved?

*You may select more than one answer.*

- Faster response to repair request (1)
  - Longer working hours (2)
  - Other(s): (3) \_\_\_\_\_
  - Nothing to improve (4)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q11 How satisfied are you with the management of your SSH residence by the SSH office staff so far?

- Extremely satisfied (1)
  - Somewhat satisfied (2)
  - Neither satisfied nor dissatisfied (3)
  - Somewhat dissatisfied (4)
  - Extremely dissatisfied (5)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q12 In what area(s) can the management be improved?

*You may select more than one answer.*

- Communication (1)
  - residence maintenance (2)
  - rent payment procedure (3)
  - move-in/-out arrangement (4)
  - Other: (5) \_\_\_\_\_
  - Nothing to improve (6)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q13 How would you like SSH to handle conflicts/problems in the residence?

- Active intervention with penalties (fines) (1)
  - Moderate mediation (2)
  - No intervention at all (3)
  - Other: (4) \_\_\_\_\_
- 

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

Q87 What is the positive aspect(s) of your current house?

- Nice housemates (1)
  - Facilities (2)
  - Price (3)
  - Spacious room(s) (4)
  - Overall atmosphere (5)
  - Other(s): (6) \_\_\_\_\_
- 

*Display This Question:*

*If What kind of housing are you currently living in? = SSH housing*

*And Are you an exchange student? = No*

Q14 Would you stay for another year if this was possible?

- Yes (1)
  - Maybe, only if... (2) \_\_\_\_\_
  - No (3)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = The Student Hotel*

Q102 The following questions are specifically on The Student Hotel.

---

*Display This Question:*

*If What kind of housing are you currently living in? = The Student Hotel*

Q1 Do you have prior experience with the Student Hotel?

- Yes, but in a different city (1)
  - Yes, in Groningen (2)
  - No (3)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = The Student Hotel*

Q88 If you have complaints about your house (for example: noise, leakage, etc.), is it easy to reach your housing corporation?

- Extremely easy (1)
  - Somewhat easy (2)
  - Neither easy nor difficult (3)
  - Somewhat difficult (4)
  - Extremely difficult (5)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = The Student Hotel*

Q89 How satisfied are you with how the Student Hotel handles your complaints about your accommodation?

- Strongly agree (1)
- Agree (2)
- Somewhat agree (3)
- Neither agree nor disagree (4)
- Somewhat disagree (5)
- Disagree (6)
- Strongly disagree (7)

---

*Display This Question:*

*If What kind of housing are you currently living in? = The Student Hotel*

Q2 How do you communicate with Student Hotel when you have questions or complaints? *Please drag the options below into a list, with on top the option that you use the most to communicate and on the bottom the option you use the least.*

- \_\_\_\_\_ Email (1)
- \_\_\_\_\_ Phone call (2)
- \_\_\_\_\_ By talking to the reception/front desk (3)
- \_\_\_\_\_ Office visit by appointment (4)
- \_\_\_\_\_ Office visit during set visiting hours (5)
- \_\_\_\_\_ Facebook (6)
- \_\_\_\_\_ WhatsApp (7)
- \_\_\_\_\_ Other: (8)

---

*Display This Question:*

*If What kind of housing are you currently living in? = The Student Hotel*

Q3 Please specify in two sentences why you prefer the option you put on top of your list.

---

*Display This Question:*

*If What kind of housing are you currently living in? = The Student Hotel*

Q4 How satisfied are you with the repairing service?

- Extremely satisfied (1)
  - Moderately satisfied (2)
  - Slightly satisfied (3)
  - Neither satisfied nor dissatisfied (4)
  - Slightly dissatisfied (5)
  - Moderately dissatisfied (6)
  - Extremely dissatisfied (7)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = The Student Hotel*

Q5 If you think the repairing service at the student hotel could be improved, please let us know how in a maximum of three sentences. *Optional*

---

*Display This Question:*

*If What kind of housing are you currently living in? = The Student Hotel*

Q6 How well do you think Student Hotel handles conflicts/problems among residents?

- Extremely well (1)
- Very well (2)
- Moderately well (3)
- Slightly well (4)
- Not well at all (5)

---

*Display This Question:*

*If What kind of housing are you currently living in? = The Student Hotel*

Q7 If you have improvements for how Student Hotel can handle conflicts/problems among residents, please let us know. *Optional*

---

---

*Display This Question:*

*If What kind of housing are you currently living in? = The Student Hotel*

Q91 What is (are) the positive aspect(s) of your current house?

- Nice housemates (1)
- Facilities (2)
- Price (3)
- Spacious room(s) (4)
- Overall atmosphere (5)
- Other(s): (6) \_\_\_\_\_

End of Block: SSH and the Student Hotel

---

Start of Block: specific questions Housing Corporations and private market

*Display This Question:*

*If What kind of housing are you currently living in? = Lefier Housing*

*Or What kind of housing are you currently living in? = Nijestee housing*

*Or What kind of housing are you currently living in? = Housing by another housing corporation, namely*

Q103 The following questions are specifically for residents of housing corporations.

---

*Display This Question:*

*If What kind of housing are you currently living in? = Lefier Housing*

*Or What kind of housing are you currently living in? = Nijestee housing*

*Or What kind of housing are you currently living in? = Housing by another housing corporation, namely*

Q85 How many months were you registered before you could rent your accommodation?

- (0) I was not registered (1)
  - 1-3 months (2)
  - 3-6 months (3)
  - 6-9 months (4)
  - 9-12 months (5)
  - 12 months or more (6)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = Lefier Housing*

*Or What kind of housing are you currently living in? = Nijestee housing*

*Or What kind of housing are you currently living in? = Housing by another housing corporation, namely*

Q1 Did your housing corporation ask a fee for mediation/service/administration costs?

- Yes. How much was it? (1) \_\_\_\_\_
  - No (2)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = Lefier Housing*

*Or What kind of housing are you currently living in? = Nijestee housing*

*Or What kind of housing are you currently living in? = Lefier Housing*

Q4 Did your housing corporation give you a clear and understandable contract?

- Not understood at all (1)
  - Not sufficiently understood (2)
  - Neutral (3)
  - Sufficiently understood (4)
  - Fully understood (5)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = Lefier Housing*

*Or What kind of housing are you currently living in? = Nijestee housing*

*Or What kind of housing are you currently living in? = Housing by another housing corporation, namely*

Q5 What are the positive aspects of your current residence?

- Positive (1)
  - Extremely positive (2)
  - Slightly positive (3)
  - Neutral (4)
  - Slightly negative (5)
  - Negative (6)
- 

*Display This Question:*

*If What kind of housing are you currently living in? = Lefier Housing*

*Or What kind of housing are you currently living in? = Nijestee housing*

*Or What kind of housing are you currently living in? = Housing by another housing corporation, namely*

Q5 If you have complaints about your house (for example: noise, leakage, etc.), is it easy to reach your housing corporation?

- No (1)
- Yes, because (2) \_\_\_\_\_

---

*Display This Question:*

*If What kind of housing are you currently living in? = Lefier Housing*

*Or What kind of housing are you currently living in? = Nijestee housing*

*Or What kind of housing are you currently living in? = Housing by another housing corporation, namely*

Q6 How do you communicate with your housing corporation when you have questions or complaints?

*Please drag the options below into a list, with on top the option that you use most to communicate and on the bottom the option you use least.*

- \_\_\_\_\_ Email (1)
- \_\_\_\_\_ Phone call (2)
- \_\_\_\_\_ Office visit by appointment (3)
- \_\_\_\_\_ Office visit during set visiting hours (4)
- \_\_\_\_\_ Facebook (5)
- \_\_\_\_\_ Whatsapp (6)
- \_\_\_\_\_ Other, namely (7)

---

*Display This Question:*

*If What kind of housing are you currently living in? = Lefier Housing*

*Or What kind of housing are you currently living in? = Nijestee housing*

*Or What kind of housing are you currently living in? = Housing by another housing corporation, namely*

Q7 How satisfied are you with the way your housing corporation handles your complaints?

- Extremely satisfied (1)
- Moderately satisfied (2)
- Slightly satisfied (3)
- Neither satisfied nor dissatisfied (4)
- Slightly dissatisfied (5)
- Moderately dissatisfied (6)
- Extremely dissatisfied (7)

---

*Display This Question:*

*If What kind of housing are you currently living in? = Lefier Housing*

*Or What kind of housing are you currently living in? = Nijestee housing*

*Or What kind of housing are you currently living in? = Housing by another housing corporation, namely*

Q8 Do you have tips for your housing corporation on how to improve their proceedings with tenants like yourself?

---

---

*Display This Question:*

*If What kind of housing are you currently living in? = Housing from the private market (with a private landlord)*

Q104 The following questions are for residents in private houses.

---

*Display This Question:*

*If What kind of housing are you currently living in? = Housing from the private market (with a private landlord)*

Q1 Do you rent your room or house through a rental real estate agent or directly from your landlord?

Rental real estate agent. Namely .... (1)

\_\_\_\_\_

Directly from my landlord (2)

*Display This Question:*

*If Do you rent your room or house through a rental real estate agent or directly from your landlord? = Rental real estate agent. Namely ....*

Q74 If you rent through a real estate agent, did you have to pay a registration fee? (*reg. fee = when you have to pay to see or contact the accommodation you are interested in*)

Yes (1)

No (2)

*Display This Question:*

*If What kind of housing are you currently living in? = Housing from the private market (with a private landlord)*

Q79 Did you have to pay an agency fee/ intermediation fee? (*= when you had to pay to an agency for finding you an accommodation*)

Yes (1)

No (2)

*Display This Question:*

*If What kind of housing are you currently living in? = Housing from the private market (with a private landlord)*

Q80 Have you ever had to deal with an undesirable behavior of your landlord in your current housing?

Yes (1)

No (2)

---

*Display This Question:*

*If Have you ever had to deal with an undesirable behavior of your landlord in your current housing? = Yes*

Q81 You said that you had to deal with an undesirable behavior of your landlord. Do you think there is something you could do to prevent it? What was his/her behavior and what could you do against it? *Optional*

\_\_\_\_\_

---

*Display This Question:*

*If Have you ever had to deal with an undesirable behavior of your landlord in your current housing? = Yes*

Q82 If you have done something against the undesirable behavior of your landlord, do you think his/her behavior after that has changed? *Optional*

Yes, because (1) \_\_\_\_\_

No, because (2) \_\_\_\_\_

End of Block: specific questions Housing Corporations and private market

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Start of Block: About GSb and Housing Team

Q105 The following questions are on GSb and the Housing Team.

Q1 Would you like to join Groningen Students Union (Groninger Studentenbond)?

The Gsb is able to help students as we do now only if we have enough members, so support us and become a member! As a member of the Groningen Student Union you help us to support the interests of students in Groningen. Without your support we are also not able to offer our legal services for free to students. As a member you can visit all our activities and events for free and you'll receive our magazine Nait Soez'n through your mailbox!

- Yes (1)
  - I am already a member (2)
  - Maybe in the future (3)
  - No, thanks (4)
- 

Q84 Would you like to join the Housing Team of Groningen Students Union (Groninger Studentenbond)?

In this team you will engage in current topics in the housing area, together with other enthusiastic students. In this team, everyone looks at the current situation with a critical eye and works on trying to improve it.

For more information, visit <http://groningerstudentenbond.nl/over-de-gsb/vacatures/>.

- Sure! (1)
  - Interested (2)
  - No, thanks (3)
- 

Q92 Thank you for participating in this questionnaire! Please feel free to give us your individual feedback (optional).

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Q93 If you want to win one of the five €20 bol.com giftcards, stay alert until the last moment: this page will be redirected to a different page where you can enter your e-mail adress once the questionnaire is finished. This way, your response on this questionnaire will be completely anonymous!

If you would like more information regarding this questionnaire or have questions regarding this questionnaire or regarding the housing situation in Groningen, you can send an e-mail to the Housing Team of the Groninger Studentenbond: [housing@groningerstudentenbond.nl](mailto:housing@groningerstudentenbond.nl)  
Do you have suggestions, complaints or compliments regarding your housing (so SSH, Lefier, Nijestee, your landlord)? You can send an e-mail to [isha@groningerstudentenbond.nl](mailto:isha@groningerstudentenbond.nl).

Would you just like some more information about the Groninger Studentenbond? You can take a look at our website: [www.groningerstudentenbond.nl](http://www.groningerstudentenbond.nl). On this website you can also find information on vacancies for, for example, the Housing team and on becoming a member of the GSb!

End of Block: About GSb and Housing Team

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